



August 30, 2023

Mr. Eric Egan  
Information Technology and Innovation Foundation  
700 K St NW, Ste 600  
Washington, DC 20001

Dear Mr. Egan,

This letter is in response to your U.S. General Services Administration (GSA) Freedom of Information Act (FOIA) request number GSA-2023-001895 which was perfected on July 27, 2023. You requested a copy of the most recent annual report to the Director of the Office of Management and Budget (OMB) regarding GSA's progress to implement the requirements of the 21<sup>st</sup> Century Integrated Digital Experience Act (21<sup>st</sup> Century IDEA) and information pertaining to GSA's website compliance with specific 21<sup>st</sup> Century IDEA requirements.

In response to your request, all of GSA's annual reports to OMB on 21<sup>st</sup> Century IDEA are publicly available at [gsa.gov/digitalstrategy](https://gsa.gov/digitalstrategy).

In addition, we've provided the following information pertaining to GSA's progress in meeting key requirements for federal public websites, including 21<sup>st</sup> Century IDEA.

Criteria	Progress
Accessible	87%
Consistent appearance (USWDS)	77%
Search functionality	61%
Designed around user needs (DAP)	72%
Presence of required links	56%

If you are not satisfied with our response to your request, you may file an administrative appeal online (<https://www.foiaonline.gov/foiaonline/action/public/home>) or in writing to the following address:

U.S. General Services Administration  
FOIA Requester Service Center (LG)  
1800 F Street, NW  
Washington, DC 20405

U.S. General Services Administration  
1800 F. Street, NW  
Washington, DC 20405  
Toll Free: (855)-675-3642  
Fax: (202) 501-2727

Your appeal must be postmarked or electronically transmitted within 90 days of the date of the response to your request. In addition, your correspondence must contain a brief statement regarding the basis of your appeal. Please enclose a copy of your initial request and this response letter. Both the appeal letter and envelope or online appeal submission should be prominently marked, "Freedom of Information Act Appeal."

This completes our action on this FOIA request. Should you have any questions, please contact the GSA FOIA Public Liaison, David Eby at (202) 213-2745 or by email at david.eby@gsa.gov for any additional assistance.

Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, email at ogis@nara.gov; telephone at (202) 741-5770; toll free at (877) 684-6448; or facsimile at (202) 741-5769.

Sincerely,

*Amanda Jones*

**Amanda Jones**

FOIA Program Manager

Senior Assistant General Counsel

Office of the General Counsel

General Services Administration